

Exchange Week for foreign visiting professors
12th – 16st of March of 2018
ISCTE-IUL, Lisbon

Professor: Piotr Rogala

University: Wroclaw University of Economics

Country: Poland

Brief CV

Piotr Rogala, PhD – lecturer and researcher, an assistant professor at Wroclaw University of Economics in Poland, Department of Quality and Environmental Management.

Primary research interests: (1) quality management i.e. total quality management, quality management systems, business excellence models, continuous improvement, quality audits, etc; (2) quality of life; (3) sustainable development and (4) ethics in management. Current research projects concern: success factors for training companies (recently finished) and standardization approach in quality management.

Author of over 50 scientific papers. Regular co-operator of the Polish Problemy Jakości [Quality Issues] journal. Freelance business trainer and consultant. Auditor of managements systems and expert of United Nations Global Compact Poland.

On-going research topic

Quality Management – an approach based on an international standard

Topic of lecture for the students

Quality Management – an approach based on an international standard

Outline of lecture for the students

Content of the lecture includes: Quality management - essence and evolution, Total Quality Management – the Japanese way, Four approaches in quality movement, Activity of International Organization for Standardization, The ISO 9000 family of standards , ISO 9001 – requirements, benefits and problems and Look ahead.